



eaton vale

scout and guide activity centre

Thank you for booking with Eaton Vale Scout and Guide Activity Centre for the Family Olympic Activity Session/s.

Timings

Please arrive 15 mins before the start of your first activity. If you are not onsite on time you may be unable to join in the activity as it might not be safe to join midway through. Please therefore ensure that you arrive on time. Your instructor will meet you by the Dragon in the car park. Please do not enter site without an instructor.

Extra family members:

To ensure the safeguarding of other users onsite it is not possible for additional family members to attend the activity session to watch. Young people must be supervised by a paying and participating adult. Please be aware that you may be taking part in these family sessions with other families.

Behaviour management:

In order to ensure that all families have the best experience we ask that all participants (young people and adults) adhere to and follow the safety instructions provided by our instructors for the activities.

Safeguarding

Eaton Vale Scout and Guide Activity Centre is committed to Safeguarding and promoting the welfare, both physical and emotional of every user of our centre. We have a legal obligation to act if we are concerned about the safety and welfare of young people and/or families who use our provision.

Weather:

We are able to run our sessions whatever the weather, however you will have a much more enjoyable experience if you are dressed for the weather. Please be aware that most of our activities are outdoors with little shade from the sun. Therefore, we would strongly recommend that you are dressed for the weather on the day, including:

- Suitable outdoor shoes (i.e. boots, trainers)
- Hat and suncream

Smoking/Dogs/Alcohol:

- We are a non-smoking site and ask that all users respect this (this includes e-cigarettes and vapes).
- As a centre focused on children and young people, we do not allow alcohol to be consumed on the premises.
- Unfortunately, we do not allow dogs onsite (except assistance dogs).

Bathroom facilities:

You will be sharing toilets with other users during your stay. Bathroom facilities are cleaned regularly.

Water sessions only:

We recommend that participants turn up to the activity in the clothes that they will be going on the water in. We would recommend light layers, a jumper, and trainers. We would strongly advise that you also bring a complete change of clothes (including shoes and underwear) along with a towel. We are able to provide showers and changing facilities for the end of your activity.

Cancellations:

Unfortunately, we are not able to offer refunds for dates booked that families are not able to attend.

